

# FACTS

## WHAT DOES CLICK N' CLOSE, INC. DO WITH YOUR PERSONAL INFORMATION?

|              |  |
|--------------|--|
| <b>Why?</b>  | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.                             |
| <b>What?</b> | <p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> <li>■ Social Security number and credit scores</li> <li>■ Income, assets and employment history</li> <li>■ Payment history and basic loan terms</li> </ul> |
| <b>How?</b>  | All financial companies need to share <b>borrowers'</b> personal information to run their everyday business. In the section below, we list the reasons financial companies can share their <b>borrowers'</b> personal information; the reasons <b>CLICK N' CLOSE, INC.</b> chooses to share; and whether you can limit this sharing.         |

| Reasons we can share your personal information   | Does CLICK N' CLOSE, INC. share? | Can you limit this sharing? |
|--|----------------------------------|-----------------------------|
| <b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | Yes                              | No                          |
| <b>For our marketing purposes—</b> to offer our products and services to you   | Yes                              | No                          |
| <b>For joint marketing with other financial companies</b>  | No                               | We don't share              |
| <b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences   | Yes                              | No                          |
| <b>For our affiliates' everyday business purposes—</b> information about your creditworthiness   | No                               | We don't share              |
| <b>For our affiliates to market to you</b>   | No                               | We don't share              |
| <b>For nonaffiliates to market to you</b>  | Yes                              | Yes                         |

|                             |  |
|-----------------------------|--|
| <b>To limit our sharing</b> | <ul style="list-style-type: none"> <li>■ Call 888-845-6535 —our menu will prompt you through your choice(s)</li> <li>■ Visit us online: <a href="https://clicknclose.login.sagentapps.com/">https://clicknclose.login.sagentapps.com/</a></li> <li>■ Mail the form below</li> </ul> <p><b>Please note:</b></p> <p>If you are a <i>new</i> customer, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p> <p>However, you can contact us at any time to limit our sharing.</p> |
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| <b>Questions?</b> | Call 866-544-7013 or go to <a href="http://www.clicknclose.com">www.clicknclose.com</a> |
|-------------------|---|



| Mail-in Form    |  |
|-----------------|--|
|                 | <p>Mark any/all you want to limit:<br/> <input type="checkbox"/> For nonaffiliates to market to you</p>  |
|                 | Name   |
|                 | Address  |
|                 | City, State, Zip   |
|                 | Loan Number  |
| <b>Mail To:</b> | <p>CLICK N' CLOSE, INC.<br/>                 PO BOX 2229<br/>                 ADDISON, TX 75001-2229</p> |

| Who we are   |   |
|--|---|
| Who is providing this notice?  | CLICK N' CLOSE, INC.  |
| What we do   |   |
| How does <b>CLICK N' CLOSE, INC.</b> protect my personal information?              | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.   |
| How does <b>CLICK N' CLOSE, INC.</b> collect my personal information?              | We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>■ Provide income information or your government issued ID</li> <li>■ Provide asset information or employment information</li> <li>■ Provide your mortgage information, social security number, or any other information required to complete a loan application. We also collect your personal information from others, such as credit bureaus.</li> </ul> |
| Why can't I limit all sharing?   | Federal law gives you the right to limit only <ul style="list-style-type: none"> <li>■ sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>■ affiliates from using your information to market to you</li> <li>■ sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p>   |
| What happens when I limit sharing for an account I hold jointly with someone else? | The joint account holder will also be opted out of the information being shared with nonaffiliates.   |
| Definitions  |   |
| <b>Affiliates</b>  | Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>■ <i>Click n' Close Title, LLC and Click n' Close Title of Virginia, LLC</i></li> </ul>  |
| <b>Nonaffiliates</b>   | Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>■ <i>Nonfinancial real estate brokers or agents who are under contractual agreement that prohibits them from disclosing or using the information other than to carry out our marketing purpose.</i></li> </ul>   |
| <b>Joint marketing</b>   | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>■ <i>CLICK N' CLOSE, INC. doesn't jointly market.</i></li> </ul>  |
| Other important information  |   |
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